

Mission, Objectives & Vision

The Jammu & Kashmir state was not able to implement the 74th Constitutional Amendment Act in time due to the prevailing turmoil in the state. However, the state under the enactment of a new municipal Corporation Act (J&K Municipal Corporation Act, 2000) has formed an elected body. But all the functions listed in 12th Schedule of CCA & J&K Municipal Corporation Act have not been transferred to the Srinagar Municipal Corporation to have its presentation to act as single platform for urban core and delivery functions for Srinagar city by the state Government. Resulted in not to improve SMC's infrastructure, not to provide additional civic service or not to improve the standard level of its basic services, provided to the Citizen of Srinagar city before its formulation.

This graduation of the Municipality to the Corporation increased number of constituencies and administrative wards from 33 to 68, 23 to 34 respectively with expansion of city limits from 210 sq. kilometres to more than 300 sq. kilometres. Besides the uninterrupted and accelerated growth of population including the floating population of Srinagar city, has extracted tremendous pressure on the city in terms of basic infrastructural facilities including Solid Waste Management Services as well as the mushroom growth of private and unauthorized habitats, resulted in deterioration of environmental standards. The Srinagar Municipal Corporation under these circumstances have to discharge multifarious duties and functions to provide civic facilities and is accordingly trying its best within available resources, to provide at least basic civic amenities/facilities, if not what the Corporation is supposed to.

In view of limited internal resources of the Corporation, the Government is providing necessary funds/grant to the Corporation for maintaining its day to day affairs, declaration of its missions, objectives, vision, and the sincere commitment to guide and help public at large :-

Mission

SMC commits to serve the Citizen of Srinagar City by providing its services effectively and efficiently.

1. Sanitation and solid waste management.
2. Birth & Death Registration/Certification.

3. Building Permission/Regulations
4. Street lighting (interior)
5. Extract of Council Resolution
6. Demand Extracts
7. Lanes, drains and other civic infrastructure amenities
8. Maintenance of Small parks
9. Cattle impounding and termination of rabid dogs
10. Trade licensing incl. prevention of Food adulteration.
11. Beautification of City.
12. Urban Community Development
13. Complaints

SMC also commits in furtherance to the providing of quality and timely facilities and services acceptable to the people residing within the limits of the Corporation.

- Discharges the primary responsibility of providing basic amenities to the people of Srinagar City.
- Endeavour to make the city more beautiful with the coordination of line departments, who have necessarily to work under the gamut of Corporation in order to give the city an aesthetic look.
- Endeavour for the development of the city.
- Ensure proper and speedy disposal of the complaints and **redressal** of genuine grievances of the complainants.
- Generate the resources for augmentation of the income of the Corporation to make itself reliant by imposing taxations etc.

Ethos

SMC commits to enlighten the public on the policy decisions and schemes of the Corporation.

SMC will dedicate its efforts to cause promoting of better understanding between the Srinagar Municipal Corporation and the people of the city.

Objective

- *Recognition of the rights of the citizens to public information.*
- *Recognition of essential entitlement of citizens/stakeholders.*
- *Public Accountability of the different functionaries of the Municipal Corporation.*
- *Administrative efficiency through de-centralization and citizen friendly method of working.*
- *Citizen participation, as far as possible, in the process of development.*
- *Speedy and Responsive redressal of public grievances of citizens through existing channels as well as through proposed charter likely to be developed and processed for creating and adopting practices which lead to superior performance and results.*
- *Reviews and reforms in the administrative procedures with a view to making them result oriented.*
- *Effectively propagate the ideas and policies of the Corporation.*
- *Provide the information about the schemes of the Corporation to the Citizens of*

Srinagar city.

- *Create awareness among the people particularly among the urban masses for making the city clean and green.*
- *Dissemination of information on policies and programs of the Corporation.*

Vision

- *High standards of services for public who have an actual or potential interest in the working of Srinagar Municipal Corporation.*
- *Sustainable excellence and transparency in formulation of policies dovetailing it with courtesy, promptness and reliability in its day-to-day functioning.*
- *To make City a dream city to live, to visit and relish its memories.*